

Article 24 - On-Call / Call-In

A. An hourly bargaining unit employee who is designated as on-call receives the on-call stipend and call-in premium when the policy guidelines are met. Pagers will be made available to bargaining unit employees designated as on-call and is the preferred mode of contact. To receive the on-call stipend and call-in premium compensation, an hourly bargaining unit employee must:

1. Be employed in a department with an approved on-call program;
2. Be officially designated as on-call;
3. Be reachable by telephone or page during the assigned on-call period;
4. Restrict person travel to permit immediate availability;
5. Respond by phone with ten (10) minutes when notified by pager;
6. Arrive within thirty (30) minutes after received the call unless the department specifies a different timeframe on its On-Call Management Plan.

B. On-Call Stipend

1. Compensation in the form of a stipend will be paid for the entire on-call period at six dollars (\$6.00) ~~four dollars and fifty cents (\$4.50)~~ per hour. Effective in the first full payroll period in FY25, the amount will increase from \$6.00 to \$6.50. Effective in the first full payroll period in FY26, the amount will increase from \$6.50 to \$7.00. The stipend will be paid even when a bargaining unit employee is called in to the work site. Effective in FY24, bargaining unit employees who are required and scheduled to be on call for at least one hundred fifty hours in a calendar quarter will be paid a premium of an additional three dollars (\$3.00) per hour, to be paid in the first full pay period following the end of the quarter.

2. If a bargaining unit employee who is scheduled to be on-call is asked to remain at work immediately following his/her regular shift, she/he will be compensated at a rate equal to one and a half (1 ½) times the bargaining unit employees base hourly rate and the on-call stipend will be paid. The time will be considered "Called In-On-Call." It will not be counted as overtime compensation, but the hours will count towards eligibility for overtime compensation. In this situation, the bargaining unit employee will not receive any travel time, and there is no two hour minimum.
3. Bargaining unit employees who fail to meet any of the requirements of section A above will not be compensated for the assigned period of on-call and may be subject to disciplinary action.
4. Preference for on-call shifts will be given to bargaining unit employees over Traveler/Agency staff.

C. Call-In Premium

When a bargaining unit employee is called to the work site to perform required procedures, compensation in the form of a premium rate will be paid under the following guidelines:

1. A bargaining unit employee will receive call-in premium pay equal to one and one half (1.5) times the bargaining unit employee's base hourly rate for a minimum of two (2) hours to a maximum of actual hours worked.
2. If a bargaining unit employee is called in prior to the start of ~~her/his~~their regular shift both the on-call stipend and premium pay will cease at the start of the bargaining unit employee's regular shift.
3. If a bargaining unit employee is on call for a scheduled holiday, CTO may be used for that scheduled shift. CTO hours will not be used for any hours that the bargaining unit employee is called in to work.
4. Bargaining unit employees called in are eligible for applicable differentials without application of the four hour minimum requirement.

D. Travel Time

There will be a one-half (1/2) hour credit for travel time for each call-in occurrence. This credit is added to the actual on-call hours worked for each occurrence to establish the total on-call paid hours. If the actual hours worked plus the one-half (1/2) hour travel credit is less than two (2) hours, only the two (2) hour minimum will be paid.

E. Rest Period

1. A ten (10) hour time lapse will be scheduled between shifts.
2. A less than ten (10) hour time lapse between shifts requires consent of the bargaining unit employee.
3. Whenever possible, call may not be scheduled directly after or immediately before a bargaining employee's scheduled shift.
4. Imaging Technologists shall not be scheduled for more than three (3) consecutive on-call periods of sixteen (16) or more hours.

F. Called-In, Not On-Call

Bargaining unit employees called in while not designated as on call will receive hourly pay equivalent to twice their hourly rate for a minimum of two (2) hours, travel pay as outlined above, and all applicable differentials. Bargaining unit employees will be expected to remain working on site for the entire two (2) hour period.

G. Sleep Rooms

Sleep rooms may be provided, if available, free of charge, for bargaining unit employees who are on call.

Article 10 Temporary Called-In-On-Call

Through the schedule period ending July 3, 2024, managers may identify holes in a regular shift posted in the initial schedule, open them up 72 hours prior to the start of the shift, and designate the shift as a Called-In-On-Call 2X shift. Managers may notify staff prior to the 72-hour period to assist with planning and staffing. Any shift designated as Called-In-On-Call 2X shall be awarded on a first-come-first-serve basis. Employees scheduled for a shift designated as Called-In-On-Call 2X will be paid a call-in premium if called in to work of two times the employee's base hourly rate for a minimum of two to a maximum of actual hours worked. This side letter may be reviewed again at the conclusion of the temporary time period and may be extended upon mutual agreement of the parties.